UNIT 2  SOCIAL GROUP

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Learning Objectives

After studying the unit, you will be able to:

- understand what a group is, its formation and types;
- know about primary and secondary group and their characteristics;
- define a community;
- identify an association; and
- differentiate between formal and informal organisations.

2.1 INTRODUCTION

Humans are social beings. They live together and form a society. Although they make society, neither they can see it nor can they touch it. But what all they can do is that they can perceive the society, they can feel the presence of society all around them. It is the basic reason behind calling society as an abstract entity. But if society is abstract, how can we study that abstract article?

Now, let us think of these aspects from different point of view.

When a human being takes birth, he or she has certain needs to fulfill for which he/she depends on other individuals. In this process, he/she interacts with other individuals of society and establishes social relationships. These social interactions take place between two or more individuals. The whole collection of individuals in which social interaction takes place is called as ‘Social Group’. It is the group in a form or the other which fulfills various needs of an individual. It provides a medium for social interaction.

A person can easily identify those groups with which he makes relations in order to fulfill his needs. It means we can see the individuals that form a group. In other
words, through these groups, we can experience the society which is considered as abstract in itself. So we can say that even though group is small, still it is the true representative of society, reflection of society.

Till now three things are very clear regarding the group:

One, group is the basic element of society and is a concrete phenomenon; second, a group requires more than one individual; and third, there is a compulsory interaction between the individuals forming a group i.e. social relationships.

The elaboration of idea of social relations within a group of individuals can be seen in the writings of German Sociologist Max Weber. He opines that it is the mutual awareness or mutual recognition that establishes the relations among the group members. And it is the system of social relations that serves as a mean to fulfill the common interests of all the members. Talcott Parsons (1951) considers culture as a basic element behind social relationships. It is the culture which defines the patterns of behaviour in a group which are shared by all the members of the group. These shared norms or patterns define the roles of the members and differentiate them from non-members.

Anderson and Parker (1966: 102) give a comprehensive definition of group, “Groups are units of two or more people meeting in the same environment, or overcoming distance by some means of communication, who are influencing each other psychologically. The distinctive bond of the group is reciprocal interaction. Friends in conversation, a committee in action and children playing together are examples.”

This definition of group implies that the relations among group members are not temporary, they are recurrent and influence the other members of the group i.e. members are conscious about the presence of other members. This consciousness of membership influences their behaviour and also differentiates a group.

Hence, Group is not only a physical collection of people or an aggregation; while it is a collection of people who shares common characteristics and organised pattern of persistent interaction and are aware of each other’s presence.

Recurrent nature of interaction among the group members makes the group one of the most stable social units of the society. They endure for a longer period and make the society sustained. They are important for both to their members and for the society at large. As we have already discussed, groups fulfill the needs of its members. They also perform a number of functions like socialisation necessary for the maintenance of the society.

To sum up, we can say that social group is a social unit which has the following basic elements: a) an aggregation of two or more individuals, b) definite relations among the members comprising it, c) mutual awareness or consciousness.

Since, group is a collection of interacting individuals, the level of interaction can be of many types and group membership can be acquired in a number of ways. So social groups can be classified in a variety of ways. Different scholars have seen group from different point of views and classified groups in different ways. There is broad range of facts on whose basis groups have been classified. Some of the chief basis include functions, size, stability, status, rule of membership, degree of interaction and many more.

A very important classification of groups was made by C.H. Cooley (1909). On
the basis of his works two types of groups were identified i.e. PRIMARY and SECONDARY groups. Although, Cooley has never mentioned the term ‘secondary group’ in his writings but other scholars have popularised the term secondary group to those groups which do not fall in the category of primary groups.

Now, we would deal with these two types of groups in detail and would see their importance in social life.

### 2.2 PRIMARY GROUP

Primary group are those groups in which a small number of persons come into direct contact with one another. There is sense of mutual co-operation,companionship and sharing of personal feelings. They are small groups and every person necessarily belongs to any of the primary groups. Due to their important nature, they form the nucleus of the social organisation.

We have already mentioned that primary groups, for the very first time, were recognised by C.H. Cooley (1909) in his very famous book ‘Social Organisation: Human Nature and Social Order’. He has observed intimate and close social relations among the members of certain small groups and termed those groups as Primary groups. In his analysis of primary group he defined it in term of face-to-face interaction, co-operation and association, emotional involvement, identification and sentiments of loyalty. In primary groups emotions and sentiments carry more importance than the size of the group. Primary group is considered to be a product of long and intimate informal interactions. The relations among the members of primary groups are as in themselves not a mean to those ends.

For Cooley primary groups mean those characterised by intimate face-to-face association and co-operation. They are primary in several senses, but chiefly in that they are fundamental in forming the social order and ideas of the individual. He further adds that the result of intimate association psychologically, is a certain fusion of individualities in a common whole, so that one’s very self, for many purposes at least, is the common life and purpose of the group. Perhaps the simplest way of describing this wholeness is by saying that it is a ‘we’, it involves the sort of sympathy and mutual identification for which ‘we’ is the natural expression. One lives in the feeling of the whole and finds the chief aim of his will in that feeling.

Cooley considers family, playmates of children, neighbourhood and community groups and groups of elders as primary groups. He believes in the universal presence of these primary groups in all the times and all the stages of development. He argues upon the presence of some degree of primary relations in all sorts of groups. This primary association create consensus which further adds a ‘we’ feeling among the group members. Thus primary association is seen in all the groups and cannot therefore be used as the bases of differentiation between primary and secondary groups.

A large number of people cannot interact in highly personal and face-to-face manner and they tend to break down into small, more intense cliques. So a primary group consists of a small number of people who interact in intense, direct and personal manner. The relationships between the members carry an emotional depth and the group is likely to endure for a longer time. The members know each other at personal level and share their experiences, gossip agreeably and fill the need for intimate human companionship.
Three essential conditions have been identified for a primary group formation:

- Close face-to-face proximity
- Smallness of the group
- Durability of the bond

For intimacy to develop, physical proximity is a necessity that is provided best by face-to-face association. Talking and seeking each other makes easy the exchange of ideas, feelings, opinions and sentiments. Physical proximity provides opportunity and conducive conditions for the development of primary groups.

Group size is also important. Sensory contact is not possible with many people at the same time. Small group tends individuals to come closer and facilitates personal interaction. The smaller the group the more intimate it will be. As the group becomes larger, it dilutes its intensity of relations among members and individuals also lose their individuality.

Intimacy is determined largely by the frequency and intensity of association. The longer people are together, the deeper the contacts between them. Gradual and regular interchanges of habits and ideas deepen the social ties.

Physical proximity, smaller size and long duration are the conditions that facilitate the development of close relationships. All the three conditions are not mandatory for the origin of a primary group rather they define the most favourable conditions for the development of high level of primary relations.

### 2.2.1 Characteristics of Primary Group

Characteristics of primary groups can be divided into two broad categories i.e. external characters and internal characters

**External characters include following aspects:**

- Physical proximity among group members
- Small size of the group
- Stability and durability
- Continuity in the relations

**Internal characters include:**

- Common objectives of the group
- The relations are ends in themselves
- Relationships are spontaneous
- Personal relationships
- Inclusive relations among members
- Control over the members

Primary groups are essential for social life. They play a very important role in an individual’s life. They are significant at both individual and social level. They provide the medium through which we learn our culture and patterns of behaviour. Some of the main points regarding the importance of a primary group are given below.
2.2.2 Importance of a Primary Group

At the level of individual, a primary group
- Helps in development of personality
- Increases the efficiency of an individual
- Fulfills the psychological needs.

At the level of society, a primary group
- Transfers the culture from one generation to another
- Carries cultural norms of the society within the society
- Provides means of social control and helps maintaining the social order
- Ensures the performance of social roles in accordance with society norms.

Though primary relations and primary groups seem to be very important for the society, it would be over imperative to consider them as ideal for social interactions. At times primary groups interfere with other elements of the society. At the time of making objective decisions, primary relations create hurdle. For example, if a teacher shows leniency towards a student and gives him high marks which he does not deserve, it would be considered as dysfunctional.

Many situations arise in modern society where primary relationships are inappropriate at best and harmful at worst. In large bureaucratic structure, so necessary to contemporary organisations, impersonality is more appropriate than intimacy, routine is more important than spontaneity, and division of labour more necessary than versatility. Societies and sub-societies composed of tight network of primary relationships are often more tolerant of differences, more resistant to change, and less receptive to freedom than societies where relationships are more casual (Merill, 1969).

Moreover, primary group asserts its control over its members in the form of restrictions, conformity and reactions. For example, a family provides liberties to its members and at the same time imposes restrictions on them; a peer group fosters the conformity in the group. Primary group also resists the intellectual, industrial and educational changes in order to maintain its hereditary ties.

Reflection

Typical examples of primary group

- **The Army Group**: Soldiers form primary groups with their commandants and form informal relationships within formal settings in order to defend its members against the arbitrary authority of officers.

- **The Peer Group**: Boys and girls of the same age group and approximately same social background, as in a class, form a primary group and have personal social interaction which also helps in their personality development.

- **The Clique**: It is a form of friendship developed between two or more persons which bring them into joint activity. It satisfies the emotional needs of a person to be loved and respected by his peers. Example, clique of Indian students in Australian universities.

In this discussion, we learnt that primary groups are the basic groups of the society. A human being starts life from the primary group, develops personality in primary group and throughout life one remains a part of one or another primary group. But there are other groups which are important equally if not more in an
individual’s life. They are distinguished from primary groups and are called as secondary groups.

Now, let us read some more about secondary groups and the reason behind their formation.

### 2.3 SECONDARY GROUP

Primary groups play a vital role in a person’s life; however, there are secondary groups which fulfill their maximum needs in life. Cooley did not provide any terminology for the groups other than primary groups and many writers came to speak of ‘secondary groups’ the tendency has been to consider secondary groups as those which depend for communication on indirect media, such as newspapers (Faris, 1937).

In secondary groups, the relations are formal, impersonal, segmental and utilitarian. These groups are less intimate as the level of interaction is restricted at a formal level. They do not give close identity to its members as primary groups do. In secondary group, we very often interact with people of diverse background because we need their services and we have certain obligations to fulfill. In case of utilitarian or contractual obligations, there is no need to develop personal relations. These relations remain based on reciprocal needs. Hence, members of these groups regard each other as means not an end in themselves.

MacIver and Page (1952) has pointed out that primary group relations are characteristics of simple or primitive societies. As the population and territory of a society increases, interests would have become diversified and so the needs. It gave rise to the need of indirect, impersonal and utilitarian relations. He called these newly emerged impersonal relations as ‘great associations”. They are result of expansion of population and perhaps primarily, of growing cultural complexity. He considers secondary group a character of industrialised and urbanised complex societies. In these societies due to complexity in the nature of work, more complicated relations develop which provides a very limited scope for intimate relations.

Ogburn and Nimkoff (1966) say that the “groups which provide experience lacking in intimacy, can be called as secondary group.” Here by experience he means the interaction with the varied kind of people in day to day life. At one hand secondary groups fulfill majority of the needs of an individual, on the other hand they also separate individuals’ activities from the rest of the activities because in secondary group context every individual is supposed to play his own part. It also segments individuals’ personality in contrast to primary groups where his whole personality reflects.

<table>
<thead>
<tr>
<th>Reflection</th>
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</thead>
<tbody>
<tr>
<td><strong>Typical examples of secondary group</strong></td>
</tr>
<tr>
<td><strong>A group of co-workers:</strong> A group of people working together in the same organisation form a secondary group as they have impersonal relations but spends most of the time together in the organisation.</td>
</tr>
<tr>
<td><strong>Clubs:</strong> Clubs are formed in order to fulfill some of the requirements of social life as fun clubs or sport clubs for entertainment, charity clubs for contributions or donations, hobby clubs for leisure pursuits and many more. These clubs are utilitarian in nature and form a secondary group as members of the group are less intimate.</td>
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</tbody>
</table>
University or college: University or a college also form secondary group as they are segmental in nature. People are dependent on colleges for educational requirements but it reflects just a part of their personality and people form formal contacts.

In order to understand secondary group in more appropriate manner, let us look into their characteristics.

2.3.1 Characteristics of Secondary Group

- **Dominance of secondary relations:** Secondary group relations can be seen in reference to primary relations. Secondary group relations are impersonal, indirect, non-inclusive and utilitarian. Members are connected to each other through contractual obligations or interests. Due to self-interest, individuality develops among the members.

- **Voluntary membership:** Individuals are free to join or leave the group at any point of time i.e. membership of these groups are predominantly voluntary. But in case of secondary groups like ‘state’, membership becomes compulsory.

- **Large in Size:** Unlike a primary group, physical proximity is not the condition for secondary group and so size of secondary group becomes large. They might spread all over the world. For example, members of PETA (People for the Ethical Treatment of Animals) are scattered all over the world.

- **Goal Oriented:** Secondary groups are formed in order to fulfill the needs of the individuals. They serve the special functions in the society. Every secondary group emerges in response to specific purpose and joins the people having same type of need.

- **Indirect communication:** Mode of communication among the members of secondary group is indirect. In many of the cases, group members seldom or rarely or never come into direct contact to each other. They rely on different forms of mass media communication which include radio, telephone, television, newspaper, movies, magazines, post and telegraph etc.

- **Role decides a person’s position:** In secondary groups, position of a person depends upon his role. Socially achieved status and its corresponding role remains the key factor behind the position of a person in the secondary group. His position is not being decided by his ascribed status neither he is treated on the basis of his birth.

However, an individual fulfills its majority of the needs through the secondary group, yet these groups are not exclusive and cannot replace the importance of primary groups.

In modern society, many of the former functions of the primary groups have been assumed by large, impersonal, goal-oriented groups. Each of these secondary groups creates a new network of primary groups that provide intimacy and personal response in many impersonal situations also. So we should not see both of them mutually exclusive.

The inflexible classification of groups into primary and secondary is not preferable as there is much overlapping of the two. Kingsley Davis (1957: 289) writes that “Cooley’s emphasis on ‘we’ feeling cannot be taken as the distinctive element in the primary group as such feeling to some extent is necessary for any enduring community.” In between primary group like the family and a formal and rigid group
like army there are hundreds of groups, some of which are more primary than others. Even in modern organisations, efforts are made to create a friendly atmosphere among the employees.

Hence, we can say that in modern societies both primary and secondary groups are important and it is not easy to substitute one for the other.

### Action

1) Identify the various people with which you interact often and try to categorise them into primary and secondary group members in your reference.

2) Classify the following groups into primary and secondary groups

<table>
<thead>
<tr>
<th>Primary Group</th>
<th>Secondary Group</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nuclear Family</td>
<td>Co-Workers</td>
</tr>
<tr>
<td>Sports Team</td>
<td>Church Congregation</td>
</tr>
<tr>
<td>FCCI</td>
<td>Mafia Brothers</td>
</tr>
<tr>
<td>Alcoholic Anonymous</td>
<td>Democratic Party</td>
</tr>
<tr>
<td>Unmarried Partners</td>
<td>Polo Club</td>
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<tr>
<td>Fraternal Groups</td>
<td>College Clique</td>
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<tr>
<td>Army Battalion</td>
<td>Boy Scout Troop</td>
</tr>
<tr>
<td>Neighbourhood Watch</td>
<td>Rotary Club</td>
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<tr>
<td>Cancer Support Club</td>
<td>Senior Citizen Club</td>
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</table>

### 2.4 COMMUNITY

We have understood the concept of group in the above discussion. The elementary point of a social group is the presence of social relations. Now, just think of a group in which an individual spends most of the time of his life and what if this group is restricted to a particular locality or place or geographical area? It becomes a community in which people spend most of their time and keep a feeling of belongingness with it.

A community is called as a collection of people with residential ties to particular locality. It is the territorial boundary which differentiates a community with other groups because the concept of group is not restricted to a particular locality. It may be considered as a permanent local aggregation of people having diversified as well as common interests.

Word ‘Community’ is comprised of two Latin words namely ‘com’ and ‘munis’. In English ‘com’ means together and ‘munis’ means to serve. Thus, community means to serve together. In implies that the purpose of a community is to serve.

According to MacIver and Page (1952: 9) “Community is a group of people who live together, who belong together, so that they share, not ties or that particular interest, but as a whole set of interests, wide enough and complete enough to include their lives.” Kingsley Davis (1957) has defined community as the smallest territorial group that can embrace all the aspects of social life. These definitions give emphasis on the structural and functional aspects of the community. While we should keep in mind that community is not an exclusive entity, it should not be seen as a separate part of society. They are within the society and form their integral part.

An individual cannot live his whole life within an organisation or an association while he can live his life in a village or in a city. So we can say that community provides the individual a conducive environment to live wholly within it and also summarize his social relationships within it.
In the simple societies, communities are considered as self-sufficient but in modern time character of community has become very complex. Moreover, community is a relative term. People live within a greater community such as a village within a district, a district within a region, a region within a state and a state within a country.

Sometimes, it becomes difficult to differentiate a community from other social form like society and groups. But, there are some basic characteristic features of the communities.

**Characteristics of a Community**

- **Definitive geographical area**: Community is a spatial entity. A community is always considered in relation to a physical geographical area or territory. It is a compulsory condition for a community. But it should not be confused with those groups who live together without any separate physical boundary. As four friends living in a room do not form a community. Community is a broader term.

- **We feeling or community feeling**: It is home instinct which lays the foundation of people’s attachment to their house, community or nation. It’s the ‘we’ feeling through which people recognises their community and themselves. Community sentiments develop during a period of time within community.

- **Common culture and common life**: Life of the people in a community is more or less same. Due to their common ecological conditions, they develop same type of culture, habits and behavioural patterns. Cultural uniformity and uniformity in their mode of life can be observed.

- **Close relationships**: As a person mostly lives in a community, proximate relations develop. Collective participation becomes a common affair which brings people together and gives a chance to primary relations to develop. Thus, the psychological feelings of a community become more important.

- **Completeness of life**: Community covers all the aspects of life. Community helps in the socialisation and also helps in developing the community sentiments in a person as well.

- **Permanent nature**: Communities are never formed with any particular aim or objective. It grows itself spontaneously and so it is durable.

- **Not a legal body**: A community is not a legal body i.e. it cannot sue, nor it can be sued. In the eyes of law, community has no rights and duties.

Apart from these basic elements, community shares feeling of one-ness and has a particular name. Though a community does not form with a particular aim, its ends remain wider and natural.

MacIver and Page (1952) has considered village and tribal societies as the best examples of community. Apart from it, they have also kept asylum and prison into the category of community.

**2.5 ASSOCIATION**

In our day to day life, we come across a number of associations like trader’s association and urban development association etc. but we hardly pay any attention
to what an association is? In anthropology, association represents a group created for fulfillment of common needs.

Human beings can fulfill their needs through three ways. One, independently; second, through conflict with one another and third, on co-operative basis i.e. in company. This co-operative pursuit may be determined by customs of the community. So when a group organizes itself especially for the purpose of pursuing certain interests, an association is born.

As MacIver and Page (1952: 209) says that “an association is an organisation deliberately formed for the collective pursuit of same interest or set of interests, which its members share.” This definition clearly indicates the nature of association, its structure and functions.

Hence, it can be said that an association is a group of people organised for a particular purpose. It implies that there are certain conditions to constitute an association:

Firstly, there must be a group of people; Secondly, the group of people should be organised i.e. there must be certain rules for conduct; Thirdly, there must be common purpose of the specific nature to follow.

Since, men have several interests and several purposes to pursue; they establish many associations to fulfill them. For example: political associations to serve the political motives, student associations to give out student welfare, professional associations like ICMR (Indian Council of Medical Research), FICCI (Federation of Indian Chambers of Commerce and Industry) to serve the interests of concerned people and international associations like Rotary Club, Y.M.C.A. (Young Men's Christian Association) etc.

As society moves towards complexity, needs of the human beings also become diversified and this finally lead to more and more number of associations. In contemporary times, associations perform more than their conventional functions. Now people use associations to discharge their social obligations. Society is considered as a combination of associations and healthy associations represents a healthy society.

**Characteristics of association**

- Association requires at least two individuals. It is considered as a concrete form of group.

- Association has its own aims and objectives. No association can be formed without any aim. Aim can be broad or particular.

- Association is always a result of deliberate action. Like communities, they do not grow spontaneously. They are deliberately created by men in order to fulfill certain aims.

- In an association, membership remains voluntary. Members can join the association or establish an association as per their needs.

- There are certain rules to get membership of an association. Every association establishes on the ground of certain rules and regulations. It also contains code of conduct for the members. On any contradictory action or disobeying the regulations, a member may be expelled from the membership.
Associations are subjected to be terminated. The life of an association is up to the achievement of the aim for which it has been created. The existence of the association after the achievement of the objectives becomes meaningless and immaterial.

In simple societies, where there is less division of labour, there are a few associations and they are more inclusive. Thus, they lack specific limited functional character. They take such forms as age groups, kin groups and sex-groups etc. while in modern societies; associations are tend to be specialised so that each stands for a particular type of interest.

So we see that associations are formed to achieve certain general goals and in order to attain these goals, certain rules and regulations are developed. Formation of an association can be understood from the following example:

In a society, everybody needs a house to live. It is everybody’s aim but can we achieve it by our own exclusive efforts and resources? The answer is ‘No’ and for that purpose Housing and Urban Development Corporation (HUDCO) was established. Associations are formed in this manner only. As needs increased, people kept on making associations to meet those needs.

Hence, we can say that associations are those functional units of society through which a man fulfills his basic social needs. They are deliberately formed in order to attain certain purposes.

**Reflection and Action**

Are family, school and hospital associations?

If we observe them carefully, we find that all of these three have following characteristics:

- More than one member
- A definite structure
- Have specific aims and objectives
- Voluntary membership (after certain period of time, one can decide that whether he/she wants to stay in the family or not)

On the basis of above features, family, school and hospital can be considered as associations.

**Activity**

1) Differentiate between community, association and society.

2) Make a list of all those associations to which you belong.

### 2.6 ORGANISATIONS: FORMAL AND INFORMAL

Now, we know about social groups, communities and associations. We learnt in association that they are organised groups with a specific purpose. While organisations are those associations of individuals through which certain value oriented interests are satisfied. They are systematically arranged units of individuals in which each person has a formal status and role, (Anderson and Parker, 1966).

Organisations are principally formed in order to attain certain goals. They emerge when explicit procedures are established to coordinate the activities of a group in the interest of achieving specific objectives. The collective effort of the members of the group may become formally organised either because all of them have some
common interests or because a sub-group has furnished inducements to the rest to work on behalf of its interests. Trade unions, government bureaus and army are few examples of organisations.

In modern society, needs of human being are diversified and so a number of organisations exist. Organisations provide a medium for expressing the interests like education, architecture, music, sports, cultural activities, etc. Parsons (1960: 9) says that “organisations are social units that are deliberately constructed and reconstructed to pursue specific goals.” The government, trade unions, sports authorities and clubs are social structures formed to achieve certain objectives with special purposes. These all are counted as organisations.

Generally, organisations can be divided into formal and informal organisations.

An organisation is developed when there is collectivity of people associated with one another. But, mere collection of individuals does not form a formal organisation. The defining criteria of a formal organisation is the existence of procedures for mobilising and coordinating the efforts of various, usually specialised, sub-groups in the pursuit of joint objectives.

Formal organisations are further divided into four types on the basis who benefits from the organisation. One type is mutual benefit organisations where the members are beneficiaries, for example a labour union. Another type is represented by business concerns where the main beneficiaries are owners. Third type is client-centered as in case of service organisations. The fourth type is the common-wealth organisations which are meant for the benefit of the public. Formal organisation has fixed set of rules of intra-organisation procedures and structures. These rules are set out in writing leaving a little scope for interpretations. In some societies or in some organisations, such rules may be strictly followed; in others, they remain at the level of formalisation only. The informal organisations are informally organised by the participants themselves, and they compliment those formally organised for them by the management. It is the interlocking social structure that governs how people work together in practice. It is the aggregate of behaviours, interactions, norms, personal and professional connections through which work gets done and relationships are built among people who share a common organisational affiliation. It consists of a dynamic set of personal relationships, social networks, communities of common interest and emotional sources of motivation. Informal organisation originates or evolves spontaneously in response to changes in the work environment.

**Characteristics of formal organisation**

- Enduring unless deliberately altered
- Static
- Very specified written rules
- Equates person with roles
- Hierarchical
- People are bounded together with formal rules and procedures

While informal organisations have following characteristics:

- Evolve or emerge spontaneously
- Dynamic and responsive
Rules are not specified if written

Treat people as individuals

No hierarchical relations

Membership of an organisation along with its privileges entails duties and responsibilities. It is just like availing a new status in order to make the individual aware of his new responsibilities and status; many organisations go through the initiation ceremony along with oath taking process. Some organisations maintain secrecy which builds a kind of social distance between members and outsiders for example Mau Mau, a secret organisation of West Africa (Verghese, 1992).

In a large organisation, many smaller organisations exist. These smaller organisations, which are themselves formal organisations, work as sub units of larger network. This whole network of organisations and its sub units is known as ‘complex organisations’. Etzioni (1961: 464) opines, “Complex organisation constitutes one of the most important elements which make up social web of modern societies. Most citizens of modern societies are born in a hospital, educated in school, work in one organisation or another; and to the degree to that they participate in religious and political activities, these two, frequently take place in complex organisation. In short member of modern societies obtain a large part of their material, social and cultural satisfaction from large scale organisations”.

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<thead>
<tr>
<th>Activity</th>
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<tbody>
<tr>
<td>1) Name five formal and informal organisations found in your society</td>
</tr>
<tr>
<td>2) Find out the characteristics of bureaucratic organisation of your society</td>
</tr>
</tbody>
</table>

Modern organisations differ in three ways with social groups (i) division of labour; (ii) power centers; and (iii) substitution of personnel. Contemporary organisations are specialised and are likely to be formed when there is a complimentary or common interest which may bring the members together for activities of mutual interest.

2.7 SUMMARY

In this unit you have learnt about social groups including primary and secondary groups, communities, associations and formal and informal organisations. Social groups are based on social interaction and the degree of interaction decides the nature of the group. While community is a spatial phenomenon having ‘we’ feeling, on the other hand associations and organisations are formed in order to fulfill certain purpose with specific objectives. These concepts would help you in understanding the society and its structure in a better way.

References


**Suggested Reading**


**Sample Questions**

1) Primary Groups play a pivotal role in a person’s life. Explain.

2) Primary Groups can be formed within the secondary groups. Comment.

3) How is a community different from an association?

4) Organisations form a network of roles and duties. Elucidate.